ANALYSIS OF TERMINAL RETRIBUTION MANAGEMENT SYSTEM IN JAYAWIJAYA REGENCY (Case Study of The Jibama Terminal)

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Abstract

Jayawijaya Regency as one of the regencies in the central mountainous region of Papua, has the same rights and obligations to manage Regional Original Revenue including terminal fees which are the same as other districts in regulating and managing their households, to improve efficiency and effectiveness of government administration and services to the community. This study aims to analyze how the Terminal Retribution is (a case study of the Jibama Terminal, Jayawijaya Regency). The indicators in this study include Collection, Examination, Utilization, and Incentives by taking respondents from the Jayawijaya Regency Transportation Service Employees 6 people, and 3 people from Public Transport drivers so the number of respondents taken as many as 9 (nine) people. This research is qualitative, data collection techniques used in this study are through interviews, observation, and documentation. Based on the results of interviews with respondents, it was found that there were obstacles in the management of terminal fees at the Jayawijaya Regency Transportation Service such as human resources, supporting facilities, and infrastructure in the terminal, the number of employees was still lacking, illegal levies in the terminal, lack of supervision from the local government, and lack of awareness of the driver himself.

Keywords: *Terminal Retribution, Management System*